

Symonds Yat

Dental Care



PRACTICE POLICY

Our practice aims to provide dental care of a consistent quality for all our patients. We believe that prevention is better than cure, so we emphasise prevention care, which reduces your need for treatment.

In proposing treatment, we will explain different options and costs so that ultimately you can decide on the appropriate treatment plan for you.

We will ask you, confidentially, about your general health and any treatment or medicines you may be receiving. This enables us to be able to treat you safely. We also ask about tobacco and alcohol use as they increase your risk of oral cancer. We screen all patients for oral cancer at routine exam appointments.

Contamination control is essential for the safety of our patients and is practiced routinely. Staff are fully trained to do this and practice working methods are reviewed regularly. All equipment is safety tested. All professionals in the practice take part in continuing professional education and keep up to date with all aspects of general dentistry. We will refer you to specialists when appropriate.

We have a patient's complaint procedure to deal with any problems. We aim to learn from any mistakes that we make.